DEEPWATCH™
Always Watching. Always Protecting.™

CUSTOMER SUCCESS STORY

How a National Nonprofit Improved Cloud Security with the Deepwatch Guardian MDR Platform™

"With the visibility that Deepwatch provides, I know things are being monitored and I can be confident that anything that needs to be escalated and investigated is in fact being done."

— Senior Director of Security Governance and Risk, Nonprofit Organization

ENTERPRISE DETAILS

Industry: Nonprofit Healthcare

Services:
Research Funding, Advocacy, Patient Support Programs, Fundraising

Employees: 600+

CHALLENGE

Adapting Security Operations for a Cloud-first Environment

While modernizing its technology stack and expanding its use of Microsoft 365 and cloud-based services, the organization recognized the need for greater visibility across an increasingly distributed environment. Traditional security monitoring approaches that had worked well in an on-premises world were becoming less effective as users, applications, and data moved to the cloud.

At the same time, the organization was focused on building a mature security program capable of supporting long-term growth. With a lean team and a broad set of responsibilities, security leaders wanted a more efficient way to monitor activity across cloud platforms, identity systems, and critical business applications without adding significant operational complexity.

As cloud adoption accelerated, the team faced a common challenge for growing organizations: how to gain enterprise-grade visibility and monitoring capabilities without the resources required to build and staff a dedicated security operations center.

"We needed cloud visibility. We didn't have it."
- Senior Director of Security Governance and Risk

Looking ahead, the organization wanted a solution that would not only provide continuous monitoring and expert analysis, but also scale alongside its evolving security program. The goal was clear: gain greater visibility into the environments that mattered most, improve response capabilities, and enable a small team to operate more effectively without the need to build a dedicated 24/7 security operations center.

SOLUTION

Centralized Visibility and Managed Security Monitoring

To address growing cloud security challenges, the organization selected **The Deepwatch Guardian MDR Platform** to provide centralized visibility, continuous monitoring, and expert security analysis across its Microsoft 365 and cloud environments.

Deepwatch quickly helped consolidate security telemetry into a single platform, enabling the team to monitor activity across cloud infrastructure, identity systems, and email environments without relying on multiple disconnected tools and portals. By centralizing event collection and analysis, the organization gained the visibility needed to investigate suspicious activity faster and more effectively.

The key capabilities included:

- **Cloud and Microsoft 365 Visibility:** Deepwatch provided centralized monitoring across Microsoft 365, Azure, and other cloud-based systems, providing greater visibility across cloud and identity environments.
- **Centralized Event Aggregation:** Security events from multiple platforms were brought together into a single environment, allowing analysts to investigate incidents without navigating multiple tools.
- **24/7 Monitoring and Triage:** Deepwatch acts as an extension of the security team, providing around-the-clock monitoring and helping prioritize events that require attention.
- **Faster Investigation Workflows:** By correlating security data across environments, Deepwatch enables the team to quickly identify relevant activity and accelerate response efforts.

"The combination of Office 365 and Azure events being seen in one place was huge", said the organization's Senior Director of Security Governance and Risk. ***"Having that first layer of triage and having that aggregation was very helpful."***

Rather than building and maintaining a security operations capability internally, the organization leveraged Deepwatch to extend the reach of its lean security team while maintaining visibility into the events that matter most.

DEEPWATCH™

OVERVIEW

Extending Security Operations with Confidence

As the organization continued its transition to cloud-first operations, maintaining visibility across Microsoft 365, identity systems, and cloud infrastructure became increasingly important. With limited internal resources and no plans to build a dedicated 24/7 security operations center, the team needed a partner that could provide continuous monitoring while helping security staff focus on higher-value initiatives.

Deepwatch delivered the visibility and operational support needed to close critical monitoring gaps, giving the organization confidence that security events are being reviewed, investigated, and escalated appropriately. By centralizing security telemetry and providing expert analysis, Deepwatch enabled the team to improve its ability to detect and respond to threats without significantly increasing operational overhead.

"I'm able to have some peace of mind knowing that things are getting eyes and analysis that otherwise may fly under our radar", said the organization's Senior Director of Security Governance and Risk.

Over the course of a multi-year partnership, Deepwatch has become a trusted extension of the organization's security program, helping improve visibility, streamline investigations, and strengthen overall security operations.

CYBER OUTCOMES

Unified Security Visibility
Security teams gained visibility into Microsoft 365, cloud infrastructure, email security systems, and identity activity through a centralized platform.

Faster Investigations
Analysts can quickly correlate events and investigate incidents without navigating multiple native cloud portals.

Enhanced Incident Response
Improved visibility allows the team to identify and respond to suspicious activity faster than before.

"Our ability to see something and respond to something has been great."
- Senior Director of Security Governance and Risk

Executive Reporting
Deepwatch data supports internal cybersecurity metrics that are regularly reviewed by leadership, audit committees, and board stakeholders.

Extended Security Team Capacity
Deepwatch functions as an extension of the security team, providing monitoring and analysis capabilities that would otherwise require significant internal staffing.

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ABOUT DEEPWATCH

Deepwatch® is the leader in Precision MDR powered by AI and humans. We amplify human expertise with AI insights to reduce the risks that matter most to your business. Our protection is proactive, preemptive and responsive, tuned to your business, with no black boxes, and watched by experts 24/7/365.

CONTACT US

GET STARTED

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